

SUNDAY SERVICE RELAUNCH

FAQ Reference Guide

We are taking measured and cautious steps as we prepare to relaunch in-building Sunday services and are looking forward to see you in person! Please refer to this FAQ sheet to help answer your questions and be on the lookout for more information on social media as well as your email inbox and app notifications. If you have a question not answered here, please contact our church office at 636.671.4190 Monday-Thursday, 8am-4pm or email info@faithcommunity.co.

We're relaunching in-building Sunday services on June 7 at 9:00am & 10:45am!

Will online streaming continue?

- Yes! We are excited to continue this incredible tool to reach more people - everywhere! For now, we'll only be streaming the 10:45am service at [YouTube.com/faithcommunity](https://www.youtube.com/faithcommunity), [FaithCommunity.Online.Church](https://www.FaithCommunity.Online.Church) and [Facebook.com/faithcommunity](https://www.Facebook.com/faithcommunity). The service will also be available on-demand anytime on YouTube.
- If you aren't comfortable getting back to in-building services right away, we would love for you to join online! There will be a chat & hosts available to share the experience and answer questions you may have.

How will we maintain social distancing?

- In an effort to honor social distancing recommendations, there will be seats marked "reserved." Please avoid sitting within 6ft of others not from your household.
- Please avoid congregating in large groups in the lobby & cafe. There will be no seating available in those areas for the time being.
- Respect each other's boundaries and understand that everyone has their own feelings and opinions about what is right, as well as their own comfort level. The church lobby is not the place to debate these things.
- **There is an online survey for the June 7 services to help give our teams an idea of how many people will be attending each service.** This will help us determine how to facilitate seating in the Main Auditorium. **This survey is not required to attend a service.** Access the survey at [FaithCommunity.co/register](https://www.FaithCommunity.co/register), on the Faith Community app, or on our Facebook page.

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What measures are being taken to ensure health & safety?

- If you are feeling ill, have a fever of 100° or higher, or have been in recent contact with someone that tested positive for COVID-19, **STAY HOME.**
- Volunteers will be frequently sanitizing high-touch surfaces like door handles, restrooms, check-in stations, and more.
- Hand sanitizer will be available for everyone to use throughout the building.
- **Will masks be required or encouraged?**
Masks will not be required for volunteers or anyone attending the service. However, if you are more comfortable wearing a mask, please feel welcome to do so!
- **Will gloves be required or encouraged?**
Our volunteers will not be wearing gloves and we will not be asking or requiring anyone to do so. Wash your hands and use hand sanitizer regularly!

Will anything be different for Faith Kids?

- Volunteers will have their temperatures checked when they arrive on Sunday mornings.
- Volunteers will be assisting with check-in stations and regularly sanitizing each station.
- **Three year olds will meet in The Lodge & kids four years old - Kindergarten will meet in The Dock.**
- **Kids in 1st - 5th grade will be in the Student Center** for the time being. There will be an additional check-in station in that area.
- When the weather is nice, elementary kids (1st-5th grade) will be spending service time outside as much as possible.

Will Mission Coffee be open?

- Mission Coffee will not be open as normal right away. Their teams are working on solutions to provide your favorite beverages and more details will come soon.

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When will Wednesday programs & other in-building activities relaunch?

- We will reevaluate the relaunch of programs & activities outside of Sunday mornings mid-summer. Stay tuned for more information!
- We continue to heed the precautions and guidelines recommended by our local health department. To properly clean and sanitize the building after a service will require significant efforts & resources that will not be sustainable with multiple activities happening throughout the week at this point.

*We are proud of our church family and teams for continuing the work of **helping people move from where they are to where God wants them to be.** Thank you for being flexible and serving our community throughout this unprecedented time!*

